



## InSite SiteWork Cloud Licensing Overview

### What has changed?

InSite SiteWork Version 2019.2 uses cloud licensing and eliminates the USB hardware key.

### What are the benefits of Cloud Licensing?

- No hardware key to lose, break or quit at an important time.
- No worries about key theft.
- Manage installations and activations yourself, at any time.
- Easy to share an InSite license.

### Can I install SiteWork on more than one machine?

A single user cloud license of InSite SiteWork includes **one concurrent user** and **three installations**, allowing InSite to be installed on three different machines. When InSite is in use on one machine, the second and third machines do not have a license to access. When InSite is exited on the first machine a second machine will then have access.

Each additional license purchased adds one concurrent user and three new installations. For example, a company that owns two licenses would have six installations and two simultaneous (concurrent) users.

### What if lose my Internet connection?

During exit, if the option *Deactivate license so other installs can activate* is unchecked, Insite SiteWork will operate without an Internet connection for 30 days and will count as an activated license whether used or not. At any point when a connection to the Internet is established, a fresh 30 days of use is re-established, or the license can be released to another user.

### How do I upgrade to SiteWork 2019.2?

Call 877-746-7483 Monday through Friday 8:30 am to 4:00 pm ET. You need a machine activated with the Insite hardware key, an Internet connection and about 15 minutes set aside to perform the upgrade. A technician will perform the following steps:

1. During installation, the hardware key will be disabled.
2. The new software downloaded and installed.
3. A product activation key will be provided by InSite Software, Inc. This code is delivered by email which should be saved for future installations. If lost it can be provided M-F during regular business hours.

### Do I have to upgrade?

All future software development will use the Cloud License. We see a time soon where USB ports are obsolete on all new machines and a hardware (USB) key cannot be used.

### Is there an Admin console?

Currently there is no administrative console. This means that if a user doesn't release the license, it cannot be used by another estimator until the active license of InSite SiteWork is exited.



Customers with more than one license can group licenses by number. For example, if a company with 2 licenses has a power user who needs InSite available all the time, a single install can be assigned to one license while the other five installations can share the second license.

Additional concurrent users and installations, which include technical support, training, and software updates are available. Please contact InSite Software Inc. at 877-746-7483 M-F 8:30 am to 4:30 pm or [click here](#) for pricing information.