



InSite Cloud Licensing Overview

What has changed? InSite Elevation and SiteWork uses cloud licensing. Sentinel USB hardware keys are no longer supported.

What are the benefits of Cloud Licensing?

- No hardware key to lose, break or quit at an important time.
- No worries about key theft.
- Manage installations and activations yourself, at any time.
- Easy to share an InSite license.

Can I install InSite on more than one machine?

A single user cloud license of InSite includes **one concurrent user** and **additional installations as defined by the invoice**. When InSite is in use on one machine, any additional installations do not have a license to access. When InSite is exited on the first machine a machine with another installation will then have access.

Each additional license purchased adds one concurrent user and installations as defined by the terms of the invoice.

What if lose my Internet connection?

During exit, if the option *Deactivate license so other installs can activate* is unchecked, Insite Elevation or SiteWork will operate without an Internet connection for 30 days and will count as an activated license whether used or not. At any point when a connection to the Internet is established, a fresh 30 days of use is re-established, or the license can be released to another user.

How do I upgrade from a hardware key to cloud licensing?

Call 877-746-7483 Monday through Friday 8:30 am to 4:00 pm ET. You need a machine activated with the InSite hardware key, an Internet connection and about 15 minutes set aside to perform the upgrade. A technician will perform the following steps:

1. During installation, the hardware key will be disabled.
2. The new software downloaded and installed.
3. A product activation key will be provided by InSite Software, Inc. This code is delivered by email which should be saved for future installations. If lost it can be provided M-F during regular business hours.

Do I have to upgrade?

All future software development will use the Cloud License. We see a time soon where USB ports are obsolete on all new machines and a hardware (USB) key cannot be used.

Is there an Admin console?

Currently there is no administrative console. This means that if a user doesn't release the license, it cannot be used by another estimator until the active license of InSite SiteWork is exited.

How do I increase capacity?

Additional concurrent users and installations, which include technical support, training, and software updates are available. Please contact InSite Software Inc. at 877-746-7483 M-F 8:30 am to 4:30 pm or [click here](#) for pricing information.