

## InSite Elevation System Requirements

**DO NOT INSTALL ON ANY SYSTEM WHICH DOES NOT MEET THE FOLLOWING MINIMUM REQUIREMENTS**

**InSite is an engineering application and is hardware intensive.  
Best results are achieved with systems built for CAD and Gaming.**

- **Operating System:** Latest 64-bit Microsoft Windows 10 or Windows 11. Select the system icon in the Windows control panel to check your system specifications.
- **Processor:** Intel Core i7 or AMD Ryzen 7 - 2.5-2.9 GHz minimum / 3+ GHz. Recommended application supports multiple processors.
- **Memory:** 16+ GB minimum RAM. Working with large projects /or importing complex documents (PDF, DWG, etc) will require more RAM
- **Mouse:** MS-Mouse compliant. Touchpads do not provide suitable precision.
- **Internet Connection:** A reliable internet connection is required for product activation.
- **Two Monitors Recommended:** Multiple monitors allow for increased productivity.
- **Dedicated GPU/Video Card Recommended:** 2GB+ DirectX 12 compliant

**Onboard Training Requirements:** Handsfree audio phone call source and a quiet workspace is required for the benefit of the student and the instructor to provide an optimal learning environment. Students who fail to meet the above system requirements or don't have an adequate environment for training will be asked to reschedule their onboard session.

**Screen Sharing:** InSite's technicians employ GoToAssist screen sharing technology provided by LogMeIn. This technology allows technicians to troubleshoot computer issues, provide training and help on application issues and job reviews.

**Warning!** Customers that employ security practices that prevent use of this technology limit our ability to help them in a prompt time frame. More information on GoToAssist security and configuration can be found here: <https://support.goto.com/webinar/help/optimal-firewall-configuration-g2w060025>

## SYSTEM FAQ

**Is InSite Elevation a cloud-based application?** InSite Elevation is currently installed locally with cloud-based licensing which can be checked out for up to 30 days. Details about the licensing are [here](#).

**Can I run InSite Elevation in a VM (VMWare Desktop/Fusion, Parallels Desktop, Azure Virtual Desktop, VirtualBox etc.)?** We do not support running InSite Elevation or SiteWork on a VM.

InSite is an engineering application and is hardware intensive. Running VM software on top of the host operating system means InSite will have to request access to storage, memory, and the GPU indirectly from the physical device which is less efficient than through dedicated hardware / Windows operating system as referenced in the InSite Elevation System Requirements page 1 of this document.

**Where should my data files be stored for best performance?** Local files on SSD drives provide much faster performance opening CAD and PDF documents than wired or wireless connections to remote data. For optimal performance when sharing of data is required, we recommend cloud-based data sharing (DropBox, OneDrive, etc.) synchronized to the local hard drive. This provides performance, robust backup and optimal sharing across devices.

**If you have questions call 800.748.3435 M-F 8am-4pm EST**  
[www.InsiteSoftware.com](http://www.InsiteSoftware.com)